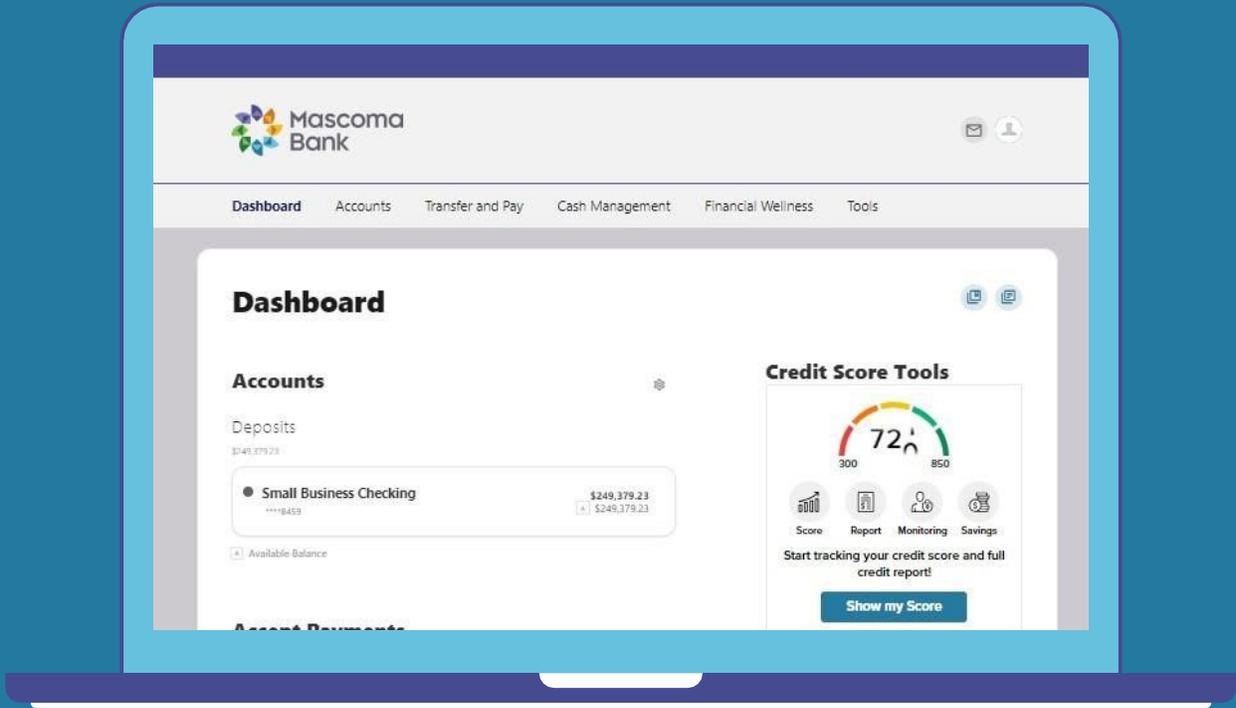


Digital Banking Security User Guide

MFA Apps

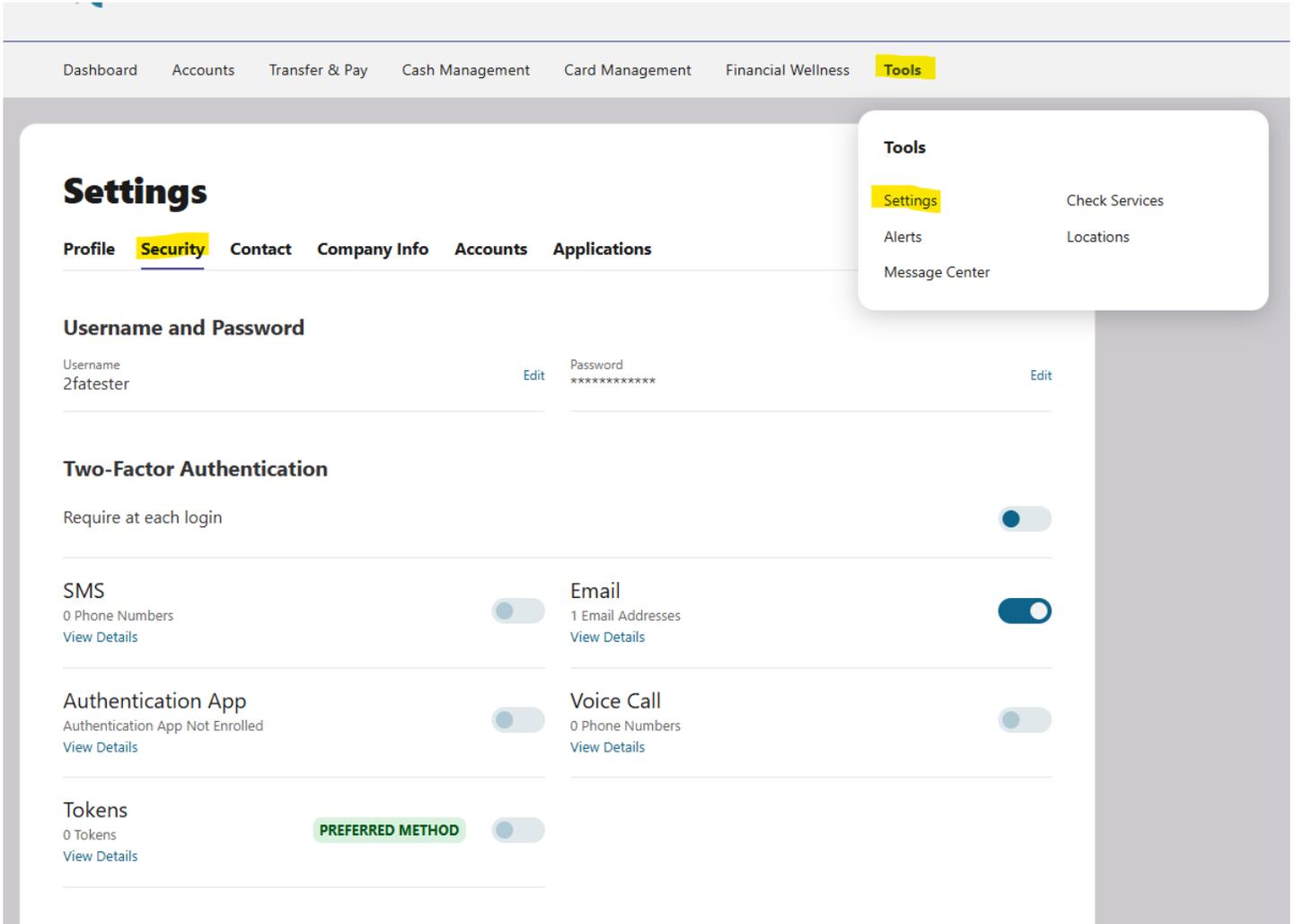


Mascoma
Bank

COMMUNITY FIRST
SINCE 1899

Setting up 2FA apps: Phone Application/2FA APP

1. After logging in to the digital banking platform, go to the “Tools” widget then select “Settings” and navigate to the “Security” sub tab.



- Under the “Two Factor Authentication” section, locate the “Authentication App” option and click “View Details”.

Settings

[Profile](#) [Security](#) [Contact](#) [C](#)

Username and Password

Username
2fatester

Two-Factor Authentication

Require at each login

SMS

0 Phone Numbers
[View Details](#)

Authentication App

Authentication App Not Enrolled
[View Details](#)

Tokens

0 Tokens
[View Details](#)

Authentication App

Use your phone to authenticate your login by enrolling in your authentication app of choice, such as Google Authenticator, Authy, or Duo.

Scan the QR code using your preferred authentication app, or manually enter the code number into your authentication app of choice.



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Enter the code from your authentication app.

Code

11. Download the 2FA app you wish to use. Follow the instructions on your mobile device to create an account for the 2FA app. Scan the QR code in the authentication app.
12. Once completed, enter the generated 2FA code on your digital banking screen just below the QR code (see highlighted image below) and click "Submit."

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